



## GUIDANCE

# Project SERVATOR: An overview of its development and implementation

Project SERVATOR has been developed by NPSA to create an adverse operating environment for those involved in criminality or intent on conducting attack planning. This approach is grounded in extensive NPSA research.



Project SERVATOR was developed, evaluated and refined by NPSA in partnership with City of London Police over a five year period.

Project SERVATOR is a strategic method of policing to deter, detect and disrupt a wide range of criminal activity, from pickpocketing and property theft to terrorism, which provides a reassuring presence for the public and the communities they serve. Deployments are unpredictable and intelligence-led, turning up unannounced at any time, and last for different amounts of time. They involve uniformed and plain clothes officers together with other specially trained officers.

The community including the public, businesses and retailers play a vital role by being vigilant and reporting anything that doesn't feel right, such as reporting an unattended item or someone acting suspiciously.

Cranfield University helped provide the research to evaluate the impact of SERVATOR and its aim to reduce the vulnerability of the national infrastructure to terrorism and other threats and to help protect public places.

Assessments undertaken among the public have shown that police engagement with local communities during deployments is effective in encouraging them to be the eyes and ears for the police. Work undertaken by Cranfield University attests to the reassuring effects of the deployments on the public.



Project SERVATOR has been adopted as business as usual by:

- City of London Police
- British Transport Police
- Essex Police including at Stansted Airport
- Civil Nuclear Constabulary
- Ministry of Defence Police
- Police Scotland also utilised Project SERVATOR during the 2014 Commonwealth Games to protect crowded places and transport hubs in and around Glasgow. They are in the process a roll-out across Scotland.
- The Metropolitan Police Service including at London City Airport and Heathrow.
- North Yorkshire Police
- Royal Gibraltar Police

Working in partnership with NPSA the National Police Chiefs' Council (NPCC) is also undertaking a programme of work to implement Project SERVATOR across 10 forces in the UK: <http://news.npcc.police.uk/releases/new-police-plan-to-mobilise-communities-and-disrupt-terrorists>

## More information

Further information about Project SERVATOR is available via the following links:

### Project SERVATOR Wikipedia page

[https://en.wikipedia.org/wiki/Project\\_Servator](https://en.wikipedia.org/wiki/Project_Servator)

### Police forces

<https://www.cityoflondon.police.uk/community-policing/project-servator/Pages/Project-Servator.aspx>

[http://www.btp.police.uk/advice\\_and\\_information/tackling\\_crime/project\\_servator.aspx](http://www.btp.police.uk/advice_and_information/tackling_crime/project_servator.aspx)

<https://www.gov.uk/government/news/cnc-launches-project-servator-trust-your-instincts>

<https://www.essex.police.uk/advice/v-festival/>

<http://www.dpf.org.uk/latest-news/mod-to-step-up-anti-terrorism-patrols-outside-portsmouth-naval-base>

<https://www.essex.police.uk/news/news-and-features/2016/11nov/project-servator-launched-at-stansted-airport/>

<http://www.scotland.police.uk/whats-happening/news/2014/june/232326/>

<https://northyorkshire.police.uk/what-we-do/project-servator/>

<http://www.police.gi/1/index.php/rqp/project-servator-link/project-servator.html>

<https://www.met.police.uk/news/met-launches-project-servator/>

### Articles

<http://www.professionalsecurity.co.uk/?s=Servator+&sitesearch=1>

### Cranfield University

<https://www.cranfield.ac.uk/som/research-centres/centre-for-strategic-marketing-and-sales>

#### Handling Instructions

This document is intended for use by the direct recipient only and should not be reproduced or passed to any third party in any form without prior written agreement from the National Protective Security Authority (NPSA).

#### Freedom of Information Act (FOIA)

This information is supplied in confidence and may not be disclosed other than to the agreed readership, without prior reference to NPSA. Within the UK, this material is exempt from disclosure under the relevant Freedom of Information legislation and may be subject to exemption under the Environmental Information Regulations 2004 and the Data Protection Act 2018. In the event of a FOI request, or a request under the EIR or UK GDPR/DPA, please contact NPSA.

#### Disclaimer

This document has been prepared by the [National Protective Security Authority \(NPSA\)](#). This document is provided on an information basis only, and whilst NPSA has used all reasonable care in producing it, NPSA provides no warranty as to its accuracy or completeness. To the fullest extent permitted by law, NPSA accepts no liability whatsoever for any expense, liability, loss, damage, claim or proceedings incurred or arising as a result of any error or omission in the guidance or arising from any person acting, refraining from acting, relying upon or otherwise using the guidance. You should make your own judgment with regard to the use of this document and seek independent professional advice on your particular circumstances.

© Crown Copyright NPSA 2018