

EIR Refusal Notice

Centre City Tower, 7 Hill Street, Birmingham B5 4UA
21 Bloomsbury Street, London WC1B 3HF

By email

10th December 2019

Environmental Information Regulations (EIR) 2004 - Request For Information

Reference: EIR 201911167

Dear [REDACTED]

Thank you for your information request:

‘on any regulation regarding microplastic degradation in waste water treatment or any regulation that will be implemented in the future.’

As you are requesting information about environmental information and regulation I recommend that you contact the Environment Agency with this request.

Information held by the Environment Agency is regularly made available online and may be accessible to you here. <https://www.gov.uk/guidance/access-the-public-register-for-environmental-information>

If this does not contain the information you are looking for please check their page with previous releases [here](#) or contact their information governance team at enquiries@environment-agency.gov.uk

Ofwat is the economic regulator for the water sector and does not hold information regarding the development of quality standards. Under EIR 2004 this means exception 12(4)(a), information not held, is engaged and your request is formally refused.

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Once a(n) FOI/EIR request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing.

We will hold the information in accordance with Ofwat's Retention and Disposal schedule which can be found in our Publication Scheme at the following link <https://www.ofwat.gov.uk/foi/policies-and-procedures/>. If you have any concerns how Ofwat processes your personal data please contact the Data Protection Officer at dpo@ofwat.gov.uk. To view Ofwat's full Privacy Policy please go to <https://www.ofwat.gov.uk/foi/policies-and-procedures/>

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number. If you are unhappy with how your request has been responded to you can request an internal review. Please contact the Programme and Project Management (PPM) department at foi@ofwat.gov.uk.

Further information concerning your rights is available from the Information Commissioner's Office at:

<https://ico.org.uk/>

or

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Yours sincerely,

A black rectangular box used to redact the signature of the sender.