

Compliance action taken for childcare provision

Ref: EY295936/5853907

Date: 5 December 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 16 October 2024, the provider notified us about safeguarding policies and procedures and suitable people. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 29 November 2024, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 16 December 2024:

- ensure all managers and staff receive effective supervision and coaching, to identify training needs and help them to fulfil their roles and responsibilities

- ensure that staff deployment arrangements are effective in consistently meeting the individual needs of all children, especially those with special educational needs and/or disabilities.

On 11 March 2025, we carried out an inspection and found the provider had not met one of the actions. Additionally, during the inspection, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 14 March 2025. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 25 March 2025:

- improve oversight and governance of the provision, especially in regard to risk assessments, to ensure leaders identify and address potential hazards to minimise the risk of harm to children
- ensure staff-to-child ratios are met and staff are deployed effectively, so that children remain within sight and/or hearing at all times and within sight and hearing when eating
- ensure effective arrangements are in place to support children with special educational needs and/or disabilities (SEND), that includes making timely assessments and referrals, to ensure their individual needs are met in line with the SEND code of practice.

On 27 March 2025, we carried out a regulatory visit and found that the provider had responded to the actions set. We found that the provider had improved their risk assessment procedures, ensuring that leaders and managers have effective oversight of the provision to ensure children are kept safe from harm. New procedures have been put in place to improve the deployment of staff, so that children remain within sight and/or hearing at all times and within sight and hearing when eating. Leaders and managers have introduced new arrangements to support children with special educational needs and/or disabilities. This includes making timely assessments and referrals, to ensure that children's individual needs are met. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.