

Compliance action taken for childcare provision

Ref: 200508/6204584

Date: 8 April 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 January 2026, we received concerns that the provider may not be meeting requirements relating to safeguarding policies and procedures, whistleblowing, concerns about children's welfare, safeguarding training, complaints, toilets and intimate hygiene, accident and injury and suitable people.

On 12 January 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 02 February 2026:

- ensure appropriate staff deployment so that children are adequately supervised while using the bathrooms, so that they receive the support they need and that hygiene standards are consistently maintained
- monitor staff practice and ensure the setting procedures are adhered to in relation to support for children using the bathrooms and to maintain consistently good hygiene standards.

We will monitor the provider's response to ensure the actions are successfully completed.

On 01 February 2026, the provider responded to the actions set. We found that the provider had taken steps to improve the deployment of staff in relation to the use of bathrooms and the supervision that children require. The provider has increased the monitoring of staff practice in relation to supervising children's bathrooms to ensure these improvements are sustained. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.