

Compliance action taken for childcare provision

Ref: 512461/6156231

Date: 29 September 2025

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 15 September 2025, we received concerns that this provider was not meeting some of these requirements. On 29 September 2025, we carried out an unannounced regulatory visit. We found the provider was not meeting requirement 3.44 with regard to the ratio of suitably qualified staff working in the nursery and had taken action to put this right. For example, they have employed more staff who hold relevant qualifications, and several staff are working toward attaining relevant qualifications. We also found the provider was not meeting the requirements in relation to 3.79 Safety of the premises, 3.71 Food and drink, 3.86 Toilets and intimate hygiene, 3.42 Staff: child ratios, and 3.34 Supervision of staff. Following this visit, we issued actions for the provider to take. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

■ Actions needed by 13 October 2025:

ensure that the premises, including overall floor space and outdoor spaces, are fit for purpose and suitable for the age of children cared for and the activities provided on the premises

provide suitable facilities for the hygienic preparation of food for children, if necessary, including suitable sterilisation equipment for babies' food

ensure toilets and hand basins are clean and hygienic and there are suitable hygienic changing facilities for changing any children who are in nappies

ensure children have the support they need during toileting so they understand the importance of good hygiene routines, such as flushing the toilet after use and making sure used toilet paper is disposed of appropriately

make sure staff are deployed effectively so that children's needs are met, fully considering the individual needs of each child

implement effective arrangements for the supervision of staff who have contact with children and families that provides support, coaching, and training for staff and fosters a culture of mutual support, teamwork, and continuous improvement.

On 4 November 2025, we carried out a further unannounced regulatory visit. We found the

provider had made significant improvements in the cleanliness and hygiene in the nursery. Staff have a better understanding of their responsibilities in supporting children in care routines. Leaders are implementing supervision and wellbeing meetings for staff and are providing additional training and coaching to drive forward improvements.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.