

## **Compliance action taken for childcare provision**

Ref: EY424426/6365599

Date: 12 June 2026

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5, 20, 27 May 2026 we received concerns that the provider was not meeting requirements relating to concerns about safeguarding policies and procedures, safeguarding training, whistleblowing, concerns about children's safety and welfare, safety and suitability of premises, environment and equipment, supervision of staff and health.

On 15, 17, 23 April 2026 and 21 May 2026 the provider notified us about matters relating to safety and suitability of premises, environment and equipment, safeguarding policies and procedures, safeguarding training, whistleblowing, concerns about children's safety and welfare, supervision of staff. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of kitchen closures, allegations against staff and accidents.

On 3 June 2026, we carried out an inspection and found the provider was not meeting some of these requirements.

The report card and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 4 June 2026. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 26 June 2026:

- ensure that any concerns by staff are acted upon and taken seriously by the senior leadership team
- ensure that those with lead responsibility for safeguarding understand and follow safeguarding policies, including making timely referrals by following local reporting procedures
- ensure that all staff receive the support and coaching needed to fulfil their safeguarding responsibilities, including having the confidence to raise any issues immediately
- ensure that staff at all grades and levels, including managers, have the skills and knowledge needed to fulfil the responsibilities of their role
- implement more rigorous monitoring of the quality of provision to identify and address areas for improvement at the earliest opportunity and foster a culture of continuous improvement
- implement effective systems for the regular supervision and coaching of staff to ensure that improvements are sustained
- improve key-person systems to build relationships, and effective communication, with parents and carers to tailor the support for individual children, and promote their emotional wellbeing
- ensure that children are always within sight and hearing of staff while they are eating, to reduce the risk of choking
- ensure that behaviour management strategies are consistently appropriate and do not involve unnecessary physical intervention
- implement and closely monitor effective systems to ensure that children with special educational needs and/or disabilities and those who face other barriers to learning, receive the support they need to make the progress they are capable of
- implement effective complaints procedures to ensure that complaints received are investigated and responded to in a timely manner.

We will monitor the provider's response to ensure the actions are successfully completed.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).