

Compliance action taken for childcare provision

Ref: EY274195/5937530

Date: 27 March 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 January 2025, the provider notified us about an incident relating to safeguarding policies and procedures.

On 4 March 2025, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. They have strengthened the knowledge of those in charge to follow the safeguarding policy and procedure and refer concerns in a timely manner. In addition, the provider did not meet their legal responsibility as set out in the statutory framework for the early years foundation stage to notify Ofsted of any significant incidents in the required timeframe. However, they now understand their responsibility to do so in the future.

On 3 March 2025, the provider notified us about an incident relating to health and safeguarding policies and procedures. The notification means that the provider met their legal responsibility as set out in the statutory framework for the early years foundation stage to notify Ofsted of a significant incident that has happened at the setting. In addition, on 18 March 2025 we received concerns around staff: child ratios.

On 26 March 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements but had taken action to put some of this right. For instance, they have improved staff knowledge of managing allergies and completing required documentation. We have issued an action for the provider to take.

Action needed by 9 April 2025

- improve supervision of staff, including managers, to ensure they receive effective coaching to identify gaps in their knowledge regarding nursery policies and procedures to ensure leaders have oversight.

On 4 April 2025, the provider responded to the action. We found that the provider had taken steps to ensure that staff, including managers receive effective supervision arrangements. This includes mentoring, coaching and teaching of all staff to identify any gaps in knowledge

and establish their understanding of the settings policies and procedures. The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.