

Compliance action taken for childcare provision

Ref: 2826292/6239777

Date: 21 January 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 9 December 2025, the provider notified us about matters relating to safeguarding policies and procedures, concerns about children's safety and welfare, whistleblowing, suitable people, and information and record keeping. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 19 January 2026, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 6 February 2026:

- ensure all staff have a sound understanding of safeguarding policy and procedures, in particular whistleblowing
- ensure all staff are fully aware of who to report matters of safeguarding to, both within the setting and externally
- ensure all staff are fully aware of appropriate management of children's behaviour, in particular staff's own behaviour as role models, and safer and appropriate handling of children of all ages
- ensure management are fully aware of the need to inform Ofsted and relevant agencies promptly regarding relevant events, including changes of arrangements in management

at the setting.

On 23 January 2026, the provider responded to the actions set. We found that the provider has taken steps to ensure staff complete training in relation to the safeguarding policy and procedures, including for whistleblowing and who they must report their concerns to at any time. Staff have received training for appropriate management of children's behaviour and appropriate handling of children. Management have addressed their responsibility to ensure notification of required matters are shared with relevant agencies within a timely manner, especially when there is no reasonable excuse. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.