

Compliance action taken for childcare provision

Ref: EY306334/5810659

Date: 7 October 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 August 2024 and 22 August 2024, we received concerns that the provider was not meeting requirements relating to safeguarding policies and procedures, qualifications, training, support and skills, staff: child ratios, and supporting and understanding children's behaviour.

On 22 August 2024, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 6 September 2024:

- ensure staff, including those who have the lead responsibility for safeguarding matters, have a good understanding of safeguarding policies and procedures, including how to report concerns and allegations in a timely manner
- implement an induction programme to ensure that all staff have a suitable knowledge and understanding of their roles and responsibilities
- improve staffing arrangements and ensure that children are adequately supervised to keep them safe
- ensure the required staff:child ratios are met, including the correct qualifications of staff to ensure children are kept safe and have their needs met
- ensure all staff, including temporary staff, know about children's individual dietary needs including how to manage any allergies

- ensure the premises are safe and fit for providing childcare
- ensure all fire exits are free from obstruction and easily opened to enable quick evacuation in the event of an emergency
- improve staff knowledge of how to keep children safe while they are sleeping, including removing choking hazards, such as feeding bottles
- implement effective risk assessment procedures to ensure all hazards are identified and minimised to help to protect children's safety and welfare.

On 10 September 2024, we carried out a monitoring visit to review the providers response to the actions set. We found that the provider has taken steps to ensure adequate staff were available and improved their knowledge and understanding of child protection procedures. The provider has put systems in place to support all staff, including temporary staff, to understand their roles and responsibilities, including knowing about children's dietary needs. Action has been taken to ensure suitable staffing arrangements are in place, such as meeting the qualification and ratio requirements. Systems are in place to ensure sleeping arrangements are safe. The provider has implemented suitable risk assessment procedures. Furthermore, the provider has taken action to ensure the premises were safe and suitable for childcare.

The information gathered suggests that the provider is now meeting the requirements of their registration. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to

bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.