

Compliance action taken for childcare provision

Ref: 2819663/6127558

Date: 5 November 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 August 2025, the provider notified us about matters relating to safeguarding policies and procedures, concerns about children's safety and welfare, supporting and understanding children's behaviour, special educational needs, complaints, information for parents and carers and training and skills. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 30 October 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. We found that the provider has updated the setting's safeguarding policy and procedure to make it clear what action to take in the event of an allegation. They have arranged training for the designated safeguarding lead, to update their knowledge about safeguarding procedures. They have updated policies and trained staff to understand that any instances where physical intervention is used, that the information is shared with parents on the same day.

However, we also found the provider was not meeting one of the requirements. We issued an action for the provider to take. The provider will be able to give parents further information about this.

Action needed by 07 November 2025:

- ensure staff are aware of the setting's whistleblowing procedures.

On 3 December 2025, the provider responded to the action set. We found that they have ensured that staff have accessed training on their whistleblowing policy. They have explored staff's understanding of the procedures set out in the policy to help them to respond to any concerns that they may have.

We are satisfied the provider has met the safeguarding and welfare action raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.