

Inspection of Jacqueline's Gems @ Christ Church

Christchurch C Of E Primary School, Lesney Park Road, Erith DA8 3DG

Inspection date:

11 March 2025

**The quality and
standards of early
years provision**

**This
inspection**

Not met (with actions)

Previous
inspection

Not applicable

What is it like to attend this early years setting?

This provision does not meet requirements

The provider has not ensured that they have met all the requirements of their registration. Leaders have not ensured that the club managers have the necessary skills and knowledge to carry out their duties effectively. The provider has not ensured that at least one member of staff caring for children holds a current paediatric first-aid certificate. This means that children are not safeguarded in the event of a serious accident or injury occurring. Staff do not demonstrate effective understanding of the club's policies and procedures. Additionally, leaders have not assured themselves that staff are fully aware of and comprehend their responsibility to keep children safe through effective inductions and ongoing supervision sessions.

Overall, children display happiness and enjoyment at the club. They receive a warm welcome when they arrive and engage in the activities that have been prepared for them. Children enjoy meeting friends from other year groups and organise themselves in teams as they play table football. However, staff do not deploy themselves effectively and their interactions with children are limited. Therefore, children do not always feel valued at the club. Generally, children behave well, as they enjoy playing games and share positive conversations with their friends and staff in the club. However, there are no key-person arrangements in place to support the youngest children. This does not help them to become familiar with their surroundings and ensure their individual needs are tailored to and met.

What does the early years setting do well and what does it need to do better?

- The provider does not meet the requirements of the framework. They have not ensured that there is a qualified first aider on site during the times the club operates. This is a breach of the requirements that impacts on children's welfare.
- Staff do not have secure safeguarding knowledge. Staff do not know how to record safeguarding concerns or how to make referrals about children who may be at risk of abuse. Staff do not understand the role of the designated safeguarding lead and the local authority procedures for reporting abuse or how to make an allegation. Therefore, staff are unable to assure children's safety and welfare.
- Although the provider has a policy in place for the use of mobile phones, it is not implemented effectively. Staff have access to their personal mobile phones when they are with the children. Furthermore, they use their phones when they have a personal emergency. Leaders have failed to recognise the risk this poses to children and staff.
- The youngest children are escorted from their classroom and arrive at the club. Staff are attentive and explain the routine of the session. However, leaders have

not ensured that the youngest children are assigned a key person as required, to support transitions and build their confidence as they integrate into the club. This does not fully assure their well-being.

- The induction process for new staff is not effective. Not all staff are confident in their understanding of the policies and procedures in place, with particular regard to the setting's policies and procedures. Although staff are aware of processes in place to follow with regard to children's medication and children's allergies, these are not followed during the club. This compromises the safety and welfare of children.
- Arrangements to regularly mentor, coach and help staff to improve are not robust. Staff do not receive the ongoing support they need to fully understand their roles and what is expected of them. At times, staff stand around and do not deploy themselves well when supervising children's play. Children do not benefit from high-quality interaction, which limits enjoyment at the club. Furthermore, the leaders cannot be assured that any training staff receive has been embedded in their knowledge and reflected in their practice.

Safeguarding

The arrangements for safeguarding are not effective.

There is not an open and positive culture around safeguarding that puts children's interests first.

What does the setting need to do to improve?

To meet the requirements of the early years foundation stage and Childcare Register the provider must:

	Due date
ensure there is always a member of staff who holds a current paediatric first-aid certificate on site	13/04/2025
make sure all staff have sufficient training and knowledge to report concerns and implement the safeguarding policies and procedures effectively	24/03/2025
ensure that the policies and procedures that are in place with regards to the use of mobile phones are followed to safeguard children and staff	24/03/2025

develop key-person arrangements and provide the youngest children, and those new to the club, with even greater levels of support to help them settle	24/03/2025
implement effective induction arrangements for staff to ensure that policies and procedures, with particular regard to safeguarding procedures, medication and complaints, are understood and followed	24/03/2025
develop the arrangements for staff supervision to identify any training needs to help coach and mentor staff.	24/03/2025

Setting details

Unique reference number	2746848
Local authority	Bexley
Inspection number	10393528
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children at time of inspection	4 to 10
Total number of places	30
Number of children on roll	85
Name of registered person	Jacqueline's Gems Childcare Services Ltd
Registered person unique reference number	RP906451
Telephone number	01322351594
Date of previous inspection	Not applicable

Information about this early years setting

Jacqueline's Gems @ Christ Church registered in 2023. They are situated within the London Borough of Bexley. They operate before and after school, term time only. The club employs three members of staff, including the manager, of whom one member of staff holds a relevant childcare qualification.

Information about this inspection

Inspector

Tracey Murphy

Inspection activities

- The inspector spoke with the manager and provider's representative about the leadership and management of the club.
- The inspector observed the activities available and staff interactions.
- The inspector talked to staff and children at appropriate times during the inspection and took account of their views.
- Parents shared their views of the club with the inspector.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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