

Compliance action taken for childcare provision

Ref: 2833590/5974218

Date: 8 May 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 4 March, 5 March and 28 March 2025, we received concerns that the provider was not meeting requirements relating to accident or injury and staff: child ratios.

On 4 April 2025, we carried out an inspection and found the provider was not meeting some of the requirements.

Following the inspection, we received further concerns on 7 April, 8 April, 15 April, 16 April and 22 April 2025 relating to safeguarding policies and procedures, key person and risk assessment. On 1 May 2025, we carried out an unannounced regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice on 8 May 2025. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 June 2025:

- ensure all staff can identify safeguarding concerns and report them promptly in line with local authority safeguarding partnership guidance
- ensure there is a robust key person system in place that guarantees each child is assigned a key person who fully understands how to meet the individual needs of the children
- ensure all staff are confident to identify and remove risks and hazards.

On 11 June 2025, we carried out an unannounced regulatory visit to monitor the actions set in the welfare requirements notice. We found the provider has improved staff knowledge and understanding of the procedures to follow if they have concerns about a child. The provider has reviewed the Key person system and made changes to ensure all children have a named key person who understands their individual needs. They have also ensured staff have undertaken training about risk assessment and regularly review staff's understanding of managing risks.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.