

Compliance action taken for childcare provision

Ref: 2718520/5800051

Date: 19 August 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 August 2024, the provider notified us of a significant event. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted.

On 13 and 16 August 2024, we carried out regulatory telephone calls. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 3 September 2024:

- ensure that persons with governance and oversight understand and fulfil their roles and responsibilities
- implement robust recruitment and induction processes to ensure that all staff and volunteers working with children are suitable to fulfil their roles and responsibilities, and implement effective systems to check their ongoing suitability
- ensure all staff, including those who take lead safeguarding roles, receive safeguarding training and have a sound knowledge and understanding of child protection policies to enable them to respond to and manage allegations against adults, in a timely and appropriate way
- put arrangements in place for effective staff supervision that promotes teamwork, sensitive discussions, professional development and the continuous improvement of the setting
- provide staff with support and coaching so that they can implement appropriate and consistent strategies for managing children's behaviour, to help all children to feel safe and understand how to manage their own feelings and behaviour
- ensure that staff keep appropriate records of any occasion when physical intervention is

used, and that parents are informed on the same day or as soon as reasonably practicable.

On 10 September 2024, we carried out a regulatory visit and found that the provider responded to the actions set. The provider has improved their knowledge and understanding of their responsibilities for oversight of the setting. They have reviewed and improved the recruitment and induction procedures for staff and volunteers, including the ongoing suitability of those who work at the setting. The provider has implemented training and support for all staff, including those who take lead roles in safeguarding. They ensure that staff understand how to identify and report any safeguarding concerns, including how to manage allegations against adults, in a timely and appropriate way. The provider has implemented regular staff supervisions, to enable all staff to receive the individual support they need. They have provided training for all staff to help them put strategies in place to support children's behaviour. The provider has reviewed and improved the recording of instances of physical intervention, including sharing this information with parents.

The information gathered suggests that the provider is now meeting the requirements of their registration. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.