

Compliance action taken for childcare provision

Ref: 512405/5985865

Date: 16 April 2025

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 13 March 2025, the provider notified us about matters relating to children's safety and welfare. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 16 April 2025, we carried out an unannounced regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. We found that the provider has reviewed the deployment of staff to ensure children are always adequately supervised. They have reviewed risk assessments and procedures for recording accidents. Staff have had additional training in safeguarding to ensure they understand their roles and responsibilities to keep children safe. The provider has reviewed how they monitor and evaluate staff practice to identify areas for improvement.

At the visit, although not part of the original concerns, we found that the provider was not meeting some of the requirements regarding toilets and intimate hygiene. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 23 April 2025:

- ensure children's bathrooms are kept clean and suitable for use
- fully support children to develop their independence in personal care routines and help them to understand why good hygiene practices, such as flushing the toilet after use are important

On 8 May 2025, the provider responded to the actions set. We found that the provider had improved their procedures to ensure bathroom areas remain clean and suitable for use and reviewed their procedures regarding how children are fully supported to develop their independence in personal care and hygiene routines. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.