

Inspection of Marble Hill Playcentres

Marble Hill Playcentres, Richmond Rd, Twickenham TW1 2NL

Inspection date:

16 September 2025

**The quality and
standards of early
years provision**

**This
inspection**

Met

Previous
inspection

Not applicable

Summary of key findings

This provision meets requirements

- Leaders are committed to their roles and have high expectations for the quality of the play centre. They seek the views of parents, children and staff to help them evaluate the provision. Leaders demonstrate a clear understanding of the play centre's strengths and where further developments can be made. For example, they have plans to create a garden area, where children can acquire useful skills and learn about how plants grow.
- Leaders aim to provide a 'child-centred' space, where children have lots of fun. There is a broad range of toys, resources and equipment for children to choose from. This enables them to explore their own ideas and to develop new skills and knowledge.
- The play centre offers an extensive outdoor space, with plenty of opportunities for children to exercise and be physically active. Leaders explain how staff teach children about the rules and boundaries in place to help keep everyone safe and happy. They ensure that children have appropriate physical skills to tackle challenging play apparatus and support them to understand and manage the risks involved.
- There are regular checks on the environment and equipment to help ensure that these are safe. These include inspections of large apparatus, such as the zip-wire and rope swings. Staff are trained to supervise children closely and to follow the provider's procedures to minimise any risks to children's safety and well-being.
- Leaders and staff promote an inclusive culture at the play centre. They understand that some children may need help to join in, such as children with special educational needs and/or disabilities. Leaders describe how staff work with parents, carers and other professionals to ensure that all children get the right care and support at the play centre. This helps all children to have happy and positive experiences.
- Leaders describe children's emotional well-being as a priority. They support children to feel safe and secure when they join the provision. This includes an 'induction' to help familiarise them with the surroundings, resources and routines. Leaders explain how staff help children work towards goals, such as using the rope swings, which fosters children's confidence and self-esteem.
- Leaders recognise the importance of good partnerships with parents. They gather relevant information, such as about children's food preferences and allergies, to ensure that they meet children's individual needs. Staff share information with parents about their children's time at the club, including what they have eaten, the activities they have enjoyed and any 'wow moment' achievements.

There were no children in the early years age range present when this inspection took place. The findings in this report are based on evidence gathered from discussions with those who care for the children and an inspection of the premises, equipment and relevant documentation. Where there are no early years children present, no judgement is made on the quality of the early years provision as there is no reliable evidence on which to assess its impact on children. The report states whether the provider continues to meet the requirements of registration.

Setting details

Unique reference number	2783015
Local authority	Richmond Upon Thames
Inspection number	10409073
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children at time of inspection	4 to 13
Total number of places	50
Number of children on roll	110
Name of registered person	Brilliant Play Solutions CiC
Registered person unique reference number	2748822
Telephone number	07891669854
Date of previous inspection	Not applicable

Information about this early years setting

Marble Hill Playcentres registered in 2024. The setting is in Twickenham, in the London Borough of Richmond upon Thames. The setting is open each weekday from 3pm to 6.15pm during term time and on Saturdays from 1pm to 3pm. The setting also operates from Tuesday to Friday, from 10.30am to 2.30pm, during school holidays. The provider employs seven members of childcare staff. One staff member has a level three childcare qualification and others hold a range of playwork qualifications.

Information about this inspection

Inspector

Sarah Crawford

Inspection activities

- The manager showed the inspector around all parts of the premises. She explained how the provision is organised to promote children's safety, welfare and positive play experiences.
- The inspector discussed a range of leadership issues with the manager, including staff recruitment, supervision and training.
- The manager ensured that relevant documents were available for the inspector to view.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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