

Compliance action taken for childcare provision

Ref: EY556252/6095281

Date: 18 July 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 July 2025, we received concerns that the provider was not meeting requirements relating to safeguarding policies and procedures, concerns about children's safety and welfare, suitable people, Supporting and understanding children's behaviour, health and the safety and suitability of premises, environment and equipment.

On 15th July 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 7 August 2025:

- ensure that safeguarding policies and procedures in line with the guidance and procedures of the relevant local safeguarding partners (LSP) are implemented effectively to safeguard children
- provide an effective and suitable designated practitioner with lead responsibility for safeguarding to provide support, advice, and guidance to staff on an ongoing basis and on any specific safeguarding issue as required
- provide support for all staff so that they can manage children's behaviour in a safe and appropriate way
- ensure there is an effective manager in place who has sufficient knowledge skills and capability to carry out their roles and responsibilities effectively
- ensure there is a named deputy who is capable and qualified to take charge in the manager's absence
- ensure that their premises, including overall floor space and outdoor spaces, are fit for purpose and suitable for the age of children cared for and the activities provided on the premises

- ensure all information from parents and/or carers about children's special dietary requirements, food allergies and any special health requirements are recorded and acted upon to keep children safe
- ensure staffing arrangements meet the needs of all children and ensure their safety
- ensure that information about any other person who has parental responsibility for the child is recorded and acted upon to keep children safe
- ensure appropriate and thorough arrangements are in place for the effective supervision of staff that provides support, coaching, and training for the practitioner and promotes the interests of children
- ensure that leaders and managers, including the nominated individual, have effective oversight of the setting and fully understand and consistently meet EYFS requirements.

We suspended the provider's registration on 16 July 2025 because we believe children may be at risk of harm.

On 11 November 2025, we lifted the suspension because the provider took appropriate action to deal with the matters that led to the suspension. We are satisfied that the identified risk of harm to children has been removed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.