

Compliance action taken for childcare provision

Ref: 2545639/6071847

Date: 24 July 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 and 24 June and 9 July 2025, we received concerns that the provider was not meeting requirements relating to EYFS requirements staff: child ratios, special educational needs, information and record keeping, supervision of staff, risk assessment, changes that must be notified to Ofsted, concern's about children's safety and welfare, accident or injury, supporting and understanding children's behaviour, information about the child, information for parents & carers, complaints, safeguarding policies and procedures, learning and development educational programmes, learning and development educational considerations, key person, food and drink, safety of premises, outdoor access, sleeping arrangements.

On 20 and 29 June and 11 July 2025, the provider notified us about matters relating to staff: child ratios, special educational needs, information and record keeping, supervision of staff, risk assessment, changes that must be notified to Ofsted, concern's about children's safety and welfare, accident or injury, supporting and understanding children's behaviour, information about the child, information for parents & carers, complaints, safeguarding policies and procedures, learning and development educational programmes, learning and development educational considerations, key person, food and drink, safety of premises, outdoor access, sleeping arrangements. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 15 July 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 25 July 2025:

ensure that all staff designated to take lead responsibility for safeguarding children

understand the safeguarding policy and procedure, including their responsibility for liaison with local statutory children's services agencies

ensure that all staff, including those designated to take lead responsibility for safeguarding children understand the action to take in the event of an allegation being made against a member of staff

ensure that all staff have up to date knowledge of safeguarding issues, including how to recognise and report inappropriate behaviour from any person working with the children

ensure that all staff understand their roles and responsibilities in relation to identifying and eliminating risks to children and health and safety issues

put appropriate arrangements in place for the supervision of staff and provide support and coaching to improve their personal effectiveness

ensure staffing arrangements are effective so that children are adequately supervised at all times to ensure their safety

ensure children are always within sight and hearing of staff

ensure fresh drinking water and clean cups are available and accessible to all children outdoors and items are stored out of direct sunlight

comply with requirements of health and safety legislation and ensure that the premises, including outdoor spaces, are fit for purpose and suitable for the age of children being cared for

ensure that you take all reasonable steps to make sure children in your care are not exposed to risks and demonstrate how you are managing risks to keep children safe

ensure that records are maintained and accurate details are shared with parents, including written records of accidents, injuries and first aid treatment

ensure that information is shared with parents in a timely way about their child to ensure the needs of all children are met.

We will monitor the provider's response to ensure the actions are successfully completed. The provider is still registered with Ofsted.

On 29 July 2025, the provider responded to the actions set. We found that those with designated safeguarding lead roles have refreshed their knowledge and understanding of local safeguarding procedures, including the action to take in the event of an allegation

being made against a member of staff. Leaders and staff have also refreshed their understanding of safeguarding issues that can impact on children's welfare. Staff have carried out scenario-based training to help them understand further how to identify and eliminate risks to children to help keep them safe. The premises, including outdoor spaces, are safe, fit for purpose and suitable for the age of children being cared for. Fresh drinking water and clean cups are always available and accessible to all children outdoors. Leaders have re-enforced staff's knowledge and understanding of their roles and responsibilities in relation to making sure that children are always supervised. Improvements have been made to records and the accuracy of information obtained. Leaders and staff now ensure detailed information is shared with parents. Appropriate arrangements are in place for the supervision of staff to help improve their personal effectiveness

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.