

Compliance action taken for childcare provision

Ref: EY454950/6300463

Date: 28 May 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 31 March 2026, the provider notified us about matters relating to staff: child ratios, accident or injury and risk assessment. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 14 May 2026, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider had strengthened staff deployment in high-risk areas, updated risk assessments and implemented staff training to re-visit accident and injury procedures. This helps to keep children safe.

However, during the regulatory telephone call, we found the provider was not meeting one of the other requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Action needed by 28 May 2026:

- improve leaders' knowledge and understanding of when serious accidents or injuries must be notified to child protection agencies, ensuring they are reported promptly and without delay.

On 26 May 2026, the provider responded to the action set. We found that the provider had implemented clearer reporting procedures for serious accidents and injuries, provided staff training and strengthen their monitoring systems. This has directly improved children's safety through faster responses and more consistent oversight. We are satisfied the provider has met the safeguarding and welfare action raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.