

Compliance action taken for childcare provision

Ref: 2496788/6080827

Date: 15 August 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 June 2025, the provider notified us about matters relating to safeguarding policies and procedures. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event which is likely to affect the suitability of any persons who cares for children on the premises.

On 8 August 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 22 August 2025:

- improve staff's understanding and practice to support and manage children's behaviour in an appropriate way
- improve staff's understanding of what constitutes inappropriate behaviour from practitioners and ensure that they are confident to follow whistleblowing procedures should they have any concerns about an adult working with children.

We will monitor the provider's response to ensure the actions are successfully completed. The provider is still registered with Ofsted.

On 29 August 2025, the provider responded to the actions set. We found that the provider had improved staff's knowledge and understanding of their whistleblowing policy and procedures. Staff are receiving training to improve how they support and manage children's behaviour in an appropriate way. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.