

Complaint about childcare provision

Ref: 2715688/5575921

Date: 13 November 2023

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 October and 6 November 2023, we received concerns that this provider was not meeting some of these requirements. On 7 November 2023, we visited the provider and found that they were not meeting some of these requirements.

We issued a Notice to improve. This notice requires the provider to take the action below within the timescale set out. We received a suitable written response from the provider, informing us how they had improved arrangements for the provision for children with special educational needs and/or disabilities. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 2023

ensure that support for children with Special educational needs and/or disabilities is coherent, organised and effective to ensure that children swiftly receive the support they need.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

