

Compliance action taken for childcare provision

Ref: 2727113/6107453

Date: 22 October 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 4 July 2025, the provider notified us about matters relating to accident or injury; safeguarding policies and procedures; concerns about children's safety and welfare; supporting and understanding children's behaviour; staff:child ratios; risk assessment; information for parents and carers. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant event. On 25 July 2025, we received concerns about matters relating to the same requirements.

On 29 July 2025, the provider notified us about matters relating to safeguarding policies and procedures; suitable people; training and skills; supervision of staff; safety of premises; risk assessment; information and record keeping.

On 3 September 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 14 October 2025:

- ensure that staff handle children respectfully and appropriately to help them understand what staff expect of them, in accordance with the nursery's safer and respectful
- implement effective risk assessment procedures to ensure all risks to children safety are identified and action taken to remove or reduce risks
- train all staff to be able to identify, understand and respond to signs a child is at risk of harm and/or neglect including following the safeguarding procedures to identify and report inappropriate behaviour from other staff
- ensure all staff understand and follow the safeguarding policy relating to the safe storage of mobile phones with imaging and sharing capabilities

- ensure staff practice is monitored effectively and staff supervision accurately identifies developmental needs to help staff understand their roles and responsibilities in keeping children safe
- ensure staff remain vigilant to accidents and injuries children may have and the process for keeping written records of accidents and injuries and any first aid treatment given is followed.

On 20 October 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last visit. We found that the provider ensured that staff had received refresher training for supporting and understanding children's behaviour, this has helped all staff to manage children's behaviour in a respectful and appropriate way. The provider took steps to improve procedures for risk assessment to ensure children are not exposed to unnecessary risks and to help staff identify and minimise potential hazards, to protect children's safety. The provider had provided refresher training to help staff to improve their knowledge and understanding of how to identify and respond to signs a child is at risk of harm. Staff have gained a better understanding of reporting safeguarding concerns, in line with local safeguarding procedures. The provider also ensured safe storage of mobile phones. Additionally, the provider had put appropriate arrangements in place for the oversight of staff supervision, training and support, to ensure that they have the necessary skills and knowledge to fulfil their role in keeping children safe. Staff had received refresher training on record keeping, to ensure all relevant records and information about a child are accurate and shared with parents, carers and other professionals as appropriate.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to

bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.