

Compliance action taken for childcare provision

Ref: 2656214/5873393

Date: 17 January 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 November 2024, the provider notified us about their Safeguarding policies and procedures (including concerns about children's safety and welfare). The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 12 November 2024, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 02 December 2024:

- ensure that all staff understand how to identify potential risks to children and act on any safeguarding concerns in a timely way
- ensure that all senior managers, leaders and staff identify, act and report allegations in line with local safeguarding partnership procedures

On 5 December 2024, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of child protection procedures.

Additionally, during the regulatory visit on 5 December 2024, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the new areas of concern, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 30 December 2024: (include bullet points as shown in the example below)

- seek swift support from appropriate and professional agencies, so that children with SEND get the support they need to achieve the best possible outcomes.

On 13 January 2025, we carried out a regulatory visit to monitor if the provider had met the action set. We found that the provider had not met the action set in the welfare requirement notice.

We suspended the provider's registration on 14 January 2025 because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 12 February 2025:

- Safeguarding policies and procedures - train all staff to understand the safeguarding policy and procedures, and ensure that staff have up to date knowledge of safeguarding issues, so that they can respond to concerns in a timely and appropriate way
- Paediatric First Aid - ensure that all staff who hold a Paediatric First Aid certificate have a secure knowledge of the content of the training, and fully understand their role and responsibility
- Supporting and understanding children's behaviour - ensure staff provide appropriate and consistent behaviour strategies to all children, with specific regards to ensuring children's behaviour is managed positively, to help children to feel safe and secure
- Training and skills - improve the arrangements for children with SEND, to support children's additional needs and help them achieve to their full potential
- Suitable people - take action to complete all the necessary checks on staff, such as gaining accurate and reliable references to ensure suitability

On 12 February 2025, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of child protection procedures. The information gathered suggests that the provider is now meeting the requirements of their registration. We are satisfied the provider has met the safeguarding and welfare actions raised.

On 14 February 2025, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.